



2025 ANNUAL REPORT

STEPHEN T. RUMBAUGH, PE

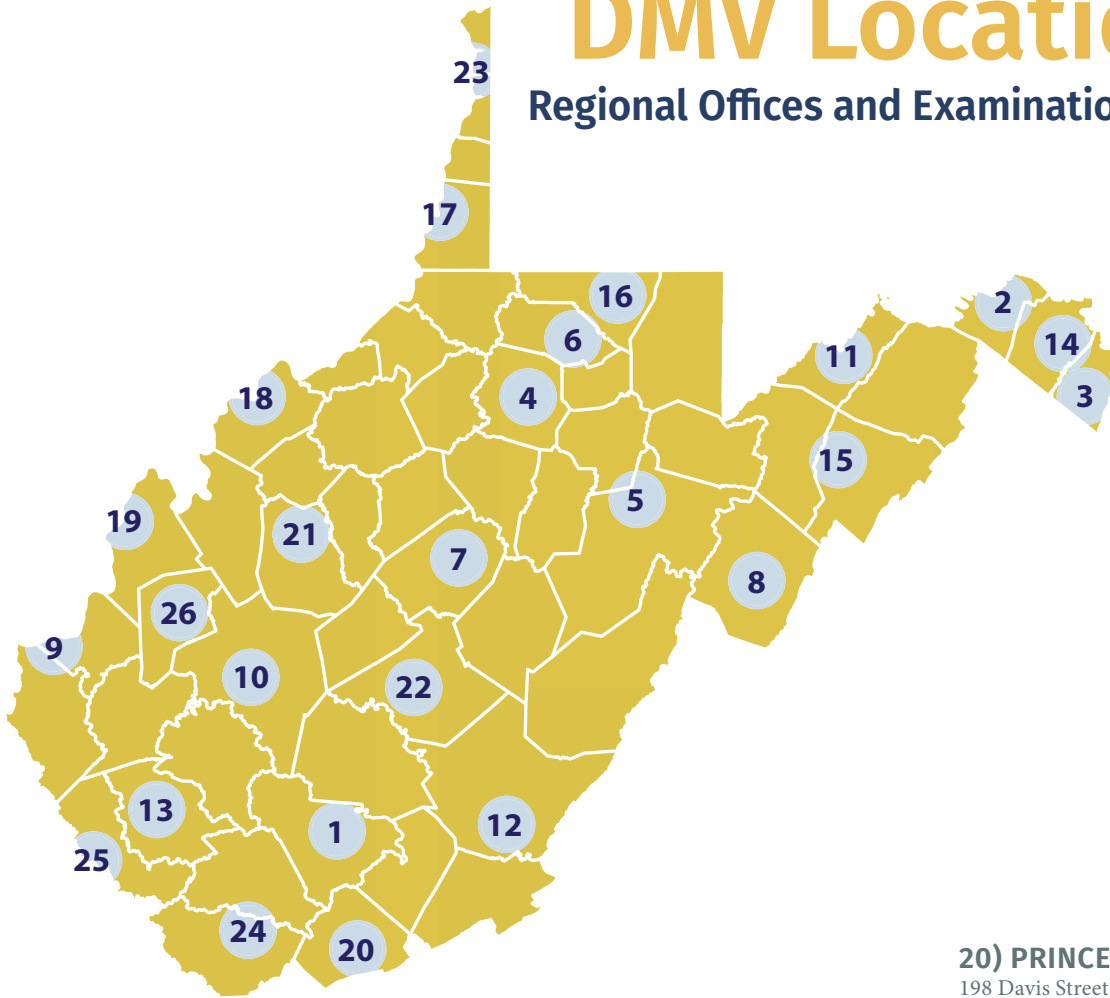
SECRETARY, DEPARTMENT OF TRANSPORTATION

EVERETT FRAZIER

COMMISSIONER, DIVISION OF MOTOR VEHICLES

DMV Locations

Regional Offices and Examination Center



1) BECKLEY

107 Pinecrest Drive
Beckley, WV 25801

2) BERKELEY SPRINGS

101 Cavendish Drive
Berkeley Springs, WV 25411

3) CHARLES TOWN

24 Ruland Road
Kearneysville, WV 25430

4) CLARKSBURG

153 West Main Street
Clarksburg, WV 26301

5) ELKINS

1029 North Randolph Avenue
Elkins, WV 26241

6) FAIRMONT

2600 Middletown Commons
Suite 174
White Hall, WV 26554

7) FLATWOODS

295 Skidmore Lane
Sutton, WV 26601

8) FRANKLIN

100 Thorn Creek Road
Suite 300
Franklin, WV 26807

9) HUNTINGTON

801 Madison Avenue
Huntington, WV 25701

10) KANAWHA CITY

5707 MacCorkle Ave. SE
Suite 400
Charleston, WV 25304

11) KEYSER

196 North Tornado Way,
Suite 8
Keyser, WV 26726

12) LEWISBURG

148 Maplewood Avenue
Lewisburg, WV 24901

13) LOGAN

428 Main Street
Logan, WV 25601

14) MARTINSBURG

38 Severna Parkway
Martinsburg, WV 25403

15) MOOREFIELD

410 South Main Street
Moorefield, WV 26836

16) MORGANTOWN

1525 Deckers Creek Blvd.
Morgantown, WV 26505

17) MOUNDSVILLE

400 Teletech Drive, Suite 100
Moundsville, WV 26041

18) PARKERSBURG

601 Lubeck Avenue
Parkersburg, WV 26101

19) POINT PLEASANT

1408 Kanawha Street
Point Pleasant, WV 25550

20) PRINCETON

198 Davis Street
Princeton, WV 24740

21) SPENCER

115 Church Street
Spencer, WV 25276

22) SUMMERSVILLE

2 Armory Way
Summersville, WV 26651

23) WEIRTON

100 Municipal Plaza
Suite 100
Weirton, WV 26062

24) WELCH

92 McDowell Street
Welch, WV 24801

25) WILLIAMSON

225 East 3rd Avenue
Williamson, WV 25661

26) WINFIELD

116 Liberty Square
Winfield, WV 25526





EVERETT FRAZIER
Commissioner

LINDA ELLIS
Deputy Commissioner

EXECUTIVE STAFF

Executive Office

CECIL LOYD & ERIC TIPTON Executive
Director

Regional Offices

TABITHA HOLLIDAY Assistant Director

Management Services

RICHARD ALLEN Director

Budget & Revenue

STEVE MONROE Director

Human Resources

TRACY DAWSON Manager

Investigation & Security Services

SHANE MCCOMAS Executive Administrator

Vehicle Services

JOHN SPRINGER Director

Driver Services

DEBBIE FERGUSON Director

Legal Services

ADAM HOLLEY General Counsel

CDL Drivers License & Issuance

ARLENE MOORE Director

Governor's Highway Safety Program

JACK MCNEELY Director

Table of Contents

2025 Fiscal Year End Report | July 1, 2024 - June 30, 2025

Commissioner's Forward.....	1	Legal Services	22
2025 Accomplishments	1	Management Services.....	24
2025 & Beyond.....	3	Receiving & Processing	24
Legislative Changes	4	Purchasing	24
Investigation, Security & Support Services ...	6	Warehouse & Inventory Supply	24
Human Resources.....	7	Call Center.....	24
Highway Safety.....	8	Technology Services & Procurement	25
About the Program.....	8	Records.....	26
GHSP Goals	9	Budget & Revenue.....	27
Public Information	9	Accounting	27
GHSP Federal Funding Policy Compliance.....	9	Accounts Payable	27
Driver Services	11	Motor Carrier Services	28
Revocations & Suspensions	11	Regional Office Services.....	29
DUI Programs	11	Vehicle Services	31
Driver Improvement	12	Titles & Registrations	31
Medical Review Unit	14	Dealer/Leasing Services	31
Compulsory Insurance	15	Clearinghouse	35
CDL Drivers License & Issuance	16		
CDL Restrictions	17		
CDL Assessment Unit	19		
Commercial Driver's License	20		



Everett Frazier
Commissioner,
WV Division of Motor Vehicles

Commissioner's Forward

It is truly one of the greatest honors of my career to serve the people of West Virginia as your Division of Motor Vehicles Commissioner. Each day, I am reminded that the strength of the West Virginia DMV lies in the dedication, professionalism and unwavering commitment of each individual across the state who chooses DMV as their career. Their hard work is the driving force behind the progress we have made, are making, and will continue to make as we expand and improve the ways West Virginians can conduct their DMV business.

I am deeply proud of what we have accomplished together. We have worked to make our West Virginia DMV more efficient in every way. We have streamlined the way West Virginians come into a regional office, as a guest, and are treated in a way that reflects our respect for their time and their experience. We have worked to ensure our online services are available and user friendly. We strive every day to be a leader across the country and to hold the West Virginia DMV to the high standards our state truly deserves.

Working alongside Governor Patrick Morrisey, and Secretary of Transportation Stephen Todd Rumbaugh, I look forward to what we will accomplish on the horizon. I know we share the same vision for the West Virginia Division of Motor Vehicles, and I appreciate your trust and support as we work diligently to not only meet, but exceed all expectations.

2025 Highlights and Accomplishments

Key programs to highlight from 2025 include:

- Many notable changes and adaptations in FY 2025 brought continued focus on customer service to the West Virginia Department of Motor Vehicles through new and updated facilities, improved and modernized technology, staff training and a focus on the numerous ways customers can contact and receive services from the WV DMV. The way that people share information and conduct business transactions is constantly evolving and the WV DMV continues to modernize its service model as people and technology change. Our FY 2025 accomplishments are as follows:
- ➤ Launched WVDMVEZ: Successfully launched the West Virginia DMV Easy (WVDMVEZ) system, providing a streamlined and user-friendly experience for citizens accessing DMV services.
- ➤ REAL ID/Drivers License Issuance: As of October 15, 2025, 59.6% of West Virginia citizens possess a REAL ID, with 63.2% of all licensed drivers holding a REAL ID compliant credential. This demonstrates significant progress towards federal compliance.
- ➤ Online Knowledge Test Utilization: By the close of Fiscal Year 2025, 137,100 citizens had successfully completed an online knowledge test, highlighting the convenience and accessibility of digital services.
- ➤ Implemented Key Electronic Exchanges: Successfully completed testing and implemented the Exclusive Electronic Exchange (EEE), the Drug and Alcohol Clearing House (DACH), and the National Registry of Certified Examiners II (NRII). These implementations enhance data sharing, improve safety, and streamline processes for driver credentialing.
- ➤ Mobile ID, Samsung and Apple Wallet Launch: The mobile ID along with Samsung and Apple Wallet were successfully launched, offering citizens a convenient and secure digital alternative to physical identification. Mobile ID Adoption: As of October 15, 2025, 10,734 citizens have adopted and are utilizing the mobile ID.
- ➤ Reduced Master Pointer Record Issues: Achieved the lowest number of Master Pointer record issues for Commercial Drivers License (CDL) drivers since the Federal Motor Carrier Safety Administration (FMCSA) began tracking, indicating significant improvements in data accuracy and system efficiency.

- ➤ AAMVA ACD Subcommittee Representation: For the first time in over ten years, West Virginia has a representative on the American Association of Motor Vehicle Administrators (AAMVA) Automated Commercial Drivers License (ACD) Subcommittee, demonstrating increased influence and collaboration on a national level.
- ➤ Expanded Driver Improvement Course Program: The Driver Improvement Course program was expanded with the approval of four new Defensive Driving Course providers, offering citizens more options for education and safety training
- ➤ Increased DUI Safety and Treatment Program Coverage: Service coverage for the DUI Safety and Treatment program was increased through the approval of four new treatment providers, ensuring greater access to essential support for individuals with DUI offenses.
- ➤ Presented at AIIPA Annual Conference: Represented the WVDMV at the Association of Ignition Interlock Program Administrators (AIIPA) Annual Conference. West Virginia was one of only two jurisdictions invited to speak at a Drugs and Polysubstance Use session, sharing insights on legislative changes, DUI Program policy updates, and the unique challenges faced in expanding the state's Motor Vehicle Alcohol and Drug Test and Lock program to include participation by drug offenders.
- ➤ Provided Jobs & Hope Training: Provided comprehensive training to Jobs & Hope Transition Agents regarding drivers license suspension and reinstatement policy and procedure. This initiative aims to better serve program participants by equipping agents with the necessary knowledge.
- ➤ Established Dedicated Customer Service for Mobility Impaired Placards: A dedicated phone line and email contact were established to improve customer service related to Mobility Impaired Placard application and issuance, ensuring prompt and efficient assistance for citizens with mobility needs.
- ➤ Presented at West Virginia Municipal Leagues Annual Court Training: Presented at the West Virginia Municipal League's Annual Court Training event. The session focused on updates to legislation that affect the shared information and document flow related to driver's license suspension and reinstatement processes, fostering better understanding and collaboration with municipal courts.
- ➤ Hosted Statewide Conferences: Successfully hosted a Statewide Law Enforcement Conference and a Statewide Child Passenger Safety Conference, bringing together key stakeholders to address critical highway safety issues and promote best practices.
- ➤ Increased Charges and Arrests: Achieved an increase in charges and arrests related to internally initiated investigations, a direct result of establishing strong contacts and relationships with local and state law enforcement agencies.
- ➤ Initiated DHS Risk Assessments: Began the process of conducting Department of Homeland Security (DHS) risk assessments in all DMV facilities, demonstrating a proactive approach to enhancing security and preparedness..

2025 AND BEYOND...

The accomplishments of the Division over the last year will stimulate improvements in many of its processes. In addition, several key projects are currently underway either in a continuing or processing phase. These projects include:

- **State 2 State** – implementation and testing of this program for driver's license issuance nation wide. One driver – one license.
- **Driver Modernization** – develop and implement a customer-centric business system to replace outdated standalone databases to provide state of the art motor vehicle services to customer in an efficient and cost-effective manner.
- **Digital Titles** – continue to work with other states and AAMVA to further the acceptance of digital titles nationwide. Complete the migration of all WV titles to the Digital Title and Registration System that are currently on the Mainframe.
- **Highway Safety** – The Governors Highway Safety Program (GHSP) continues to focus on reducing roadway injuries and fatalities through high visibility enforcement campaigns, and strong media messaging. In addition to occupant protection, the GHSP also focuses on impaired driving prevention and awareness.
- **National Digital Title Clearinghouse** – continuation of development and implementation of the Clearinghouse, allowing partnerships with Non-Resident Businesses to process vehicle title efficiently. Also, allowing for a Non-Resident Businesses Fleet program.
- **Mobile ID** –continue to work with government agencies, business, and various service providers offering a modern method of secure and convenient options to provide identity. The Mobile ID is available via Samsung Wallet, Apple Wallet or the app.
- **DHS Risk Assessments** –continue with DHS Risk Assessments across DMV Headquarters and all 26 Regional Offices.
- **Web based services** – continue to promote the usage of online services through the DMV website. Mount a media campaign to educate citizens about the availability of services online and continue to add services available. Efforts to raise the use of online services by 5% each year will continue.

Legislative Changes

SUMMARY FOR FISCAL YEAR 2025

SB 267: Extending time for renewal and restoration of commercial driver's licenses

Effective July 3, 2025

W. Va. Code §17E-1-12 was amended to allow DMV to renew an expired CDL license without retesting if the license has been expired 3 years or less, and up to 5 years if a medical downgrade preceded the expiration.

SB 138: Enhancing penalties for fleeing from an officer

Effective June 12, 2025

Multiple sections of code were amended to enhance criminal and administrative penalties for fleeing from an officer in a motor vehicle.

SB 464: Creating license plate for recipients of Medal of Valor

Effective July 8, 2025

W. Va. Code §17A-3-14g was amended to create a special license plate for recipients of the Medal of Valor and for the surviving spouse.

HB 2752: Relating to motorcycle safety

Effective July 9, 2025

W. Va. Code §17C-15-44 was amended to allow a motorcycle operator to stand astride the motorcycle with both feet on the footpegs or pedals. Previously the motorcycle operator was limited to sitting on the seat while the motorcycle was in operation.

HB 2157: Provide one trip temporary vehicle permits to be purchased and printed online

Effective July 6, 2025

W. Va. Code §17A-7-2 was amended to require the DMV to issue one-movement permits in an online format.

HB 2344: Relating generally to traffic safety

Effective July 11, 2025

W. Va. Code §17C-14-9a was amended to require vehicles to move into an available lane not adjacent to a vehicle stopped on the side of the road with the emergency lights or flashers activated. It also requires a DMV to suspend the license of an individual convicted of violating this section who causes property damage, injury, or death.

HB 2871: Relating to the crime of vehicular homicide

Effective July 10, 2025

Multiple provisions of code were amended in relation to renaming the crime of negligent homicide in W. Va. Code §17C-5-1 to vehicular homicide and clarifying that a baby in utero was a person for the purposes of the statute. The bill also created the offenses of aggravated vehicular homicide, vehicular homicide in a school zone and vehicular homicide in a construction zone.

HB 3089: Electronic Lien and Title partial mandate

Effective July 1, 2025

W. Va. Code §17A-4A-2a was amended to restrict DMV's ability to require the use of the Electronic Lien and Title system for lenders that record fewer than 4 liens annually. W. Va. Code §17A-4-10 was amended to extend the time for an insurer or lienholder has to submit a title to the insured for processing of a salvage title in a total loss claim.

Investigation, Security & Support Services

SHANE MCCOMAS Executive Administrator

Investigation, Security, and Support Services (IS&S) is responsible for conducting internal and external investigations including:

- Internal employee fraud
- External customer fraud
- Title fraud
- License fraud
- Unlicensed Dealers
- Odometer fraud
- Vehicle tax fraud
- Identity theft
- Stolen vehicles

Additionally, this section is responsible for all fingerprint based and name based background checks of all qualifying DMV employees.

The section is responsible for the managing and coordination of the DMV's fleet vehicles, serving as the central point of contact between the Fleet Management Office, Agency Drivers, and other personnel. This includes maintaining and verifying eligibility records of all assigned drivers, and assuring that all drivers are aware of the proper use of State vehicles as well as Policies and Procedures.

This section also provides reviewing and comparing all photos processed daily through facial recognition for fraudulent activity.

IS&S Statistics	2025	2024
External Investigations		
Completed	106	246
Law Enforcement Assist. Photos	614	649
Law Enforcement Assist. Vehicles	1565	750
Internal Investigations		
Completed	4	9
Unlicensed Dealer Investigations	2	1
Fingerprint & Background Checks	141	122
Facial Recognition Cases Reviewed	73,071	66,641
Facial Recognition Investigations	0	8
Criminal Arrests	7	0
Criminal Charges Filed	35	0
Law Enforcement Referrals	8	0

*IDEMIA only 12/1/2020 to 6/30/2021. No records from MIDS available.

Human Resources

TRACY DAWSON Manager

Human Resources is a crucial department within the organization that focuses on the management, recruitment, and development of the divisions employees. The primary responsibilities of HR include hiring new staff, training and development, performance management, employee relations, benefits administration, and ensuring compliance with labor laws and regulations. HR professionals work to create a positive work environment, foster employee engagement, and support the overall strategic goals of the organization. Through various programs and initiatives, HR aims to maximize employee productivity and satisfaction while aligning workforce capabilities with Division of Motor Vehicles mission and objectives.

Human Resources Statistics	2025	2024
Original Appointments	80	76
Reallocations	65	59
Leave of Absence / Leave Returns	482	617
Retirement	27	12
Promotion	40	32
Dismissal / Resignations	73	72
Transfer Out	15	24
Transfer In	13	8
Other Miscellaneous Transactions	279	833
Total Processed Transactions in OASIS	1,074	1,733

- Transitioned to electronic submission and processing of EPAs, on and off-boarding paperwork, and all other documents that are maintained in employee personnel files
- Digitized the filing of all interview records
- Hosted on-site New Supervisor Training course as well as additional training topics available to all DMV staff

Total Employee Count	2025	2024
Head Quarters Employees	316	308
Regional Office Employees	315	323
Total Employees	631	631

Highway Safety

The West Virginia Governor's Highway Safety Program

JACK MCNEELY Director

About the Program

The Governor's Highway Safety Program (GHSP) is the lead agency for West Virginia's participation in federally funded highway safety improvement measures, which are mandated by the National Highway Traffic Safety Administration (NHTSA). The program is housed under the DMV, and the DMV's Commissioner, Everett Frazier, who serves as Governor's representative for highway safety.

To allow for maximum flexibility and accuracy in the identification and resolution of highway safety issues throughout the state, the GHSP has established six (6) focused regional traffic safety programs. These traffic safety programs are located in the population centers of Beckley, Bluefield, Charleston, Clarksburg, Huntington, and Wheeling, with Region 3 (Wood County) being included in the Charleston (Region 1) grant. Each region's mission is to develop and implement the plans that their regions require to lower crashes, injuries, and fatalities on the roadways of West Virginia.

Additionally, there are eleven (11) single-focused grants throughout the state that target specific highway safety issues.

These traffic safety programs also provide a targeted approach to sharing valuable messages about highway safety enhancement legislation with the public.

The GHSP evaluates its performance annually to determine what progress has been made towards meeting its goals. These goals and measures are explained in detail in the GHSP's Highway Safety Performance Plan located on the DMV website.

Public Information

The GHSP's public information efforts focus on awareness, education, and the promotion of highway safety initiatives such as seat belt use, child passenger safety, motorcycle safety, pedestrian safety, bicycle safety, ATV safety, as well as the dangers of drowsy driving, impaired driving, and distracted driving.

GHSP Totals

For Counts, Recoveries, and Arrests

[Based on the Federal Fiscal Year 10/1/2023 - 09/30/2024]

	2025	2024
Under Age Drinking	70	27
DUI Arrests	898	944
Child Restraints	76	78
Driver's License Revoked	422	454
Driver's License Suspended	1,690	1,961
Felony Arrests	490	353
Misdemeanor Arrests	1,432	1,446
Fugitives Recovered	80	70
Weapons Recovered	49	41
Property Value Recovered	286,594	187,573
Drug Value Recovered	461,130	500,710

In 2025, the GHSP Funded:

[Based on the Federal Fiscal Year 10/1/2024 - 09/30/2025]

120 Full Sobriety Checkpoints

12 Occupant Protection Checkpoints

135 Total Checkpoints in WV

49,309 Total Vehicles Contacted

250 DUI, Drug & Fugitive Arrests at Checkpoints

3,770 Citations Issued at Checkpoints

10,635 Citations Issued for All DUI Work

8,332 Man-Hours Invested in Sobriety Checkpoints

3 Phantom Checkpoints

Changing driver behavior is emphasized as the key to successful highway safety programs, and these objectives are met by combining state, regional, and local efforts. Years of declining injuries and deaths suggest that GHSP efforts are having a positive effect on driver behavior in West Virginia.

The GHSP utilizes surveys, national data, programs and high visibility enforcement campaigns modeled by decades of research provided by NHTSA in order to provide effective and measurable highway safety improvements.

The GHSP also works closely with various agencies and clientele groups throughout the state, including the Commission on Drunk Driving Prevention, the Alcohol Beverage Control Administration (ABCA), the West

Virginia State Police, local law enforcement agencies, Emergency Medical Services (EMS), health care professionals, and even local businesses to educate the public and promote highway safety.

GHSP Federal Funding Policy Compliance

GHSP operates on funding that is provided federally and with required matching funds provided by the state. The GHSP is responsible for the oversight of these grants and their mandated policies and requirements.

NHTSA grant funding policy states that no more than 18% of a NHTSA grant may be expended on administrative costs. Federal statute requires that local political subdivisions be allocated at least 40% of all federal highway safety funding the State receives. GHSP distributed over 70% of its FY 2024 federal funding to various local governments, exceeding the requirements.

For certain grant fund programs, NHTSA requires that the State match at least 25% of all NHTSA funding received by GHSP. West Virginia's FY 2024 allocation exceeded this requirement.

The GHSP's regional traffic safety programs receive approximately 74% of West Virginia's federal highway safety driver behavior funding that goes towards regional enforcement, local media, administrative, and public education material production costs.

The remaining funds are utilized through the GHSP central office and other state agencies to fund statewide media campaigns, training, various safety programs, and to grow electronic data collection for accurate measures and reporting.

GHSP Goals

To Meet By December 31, 2025

- Reduce total fatalities to 275 (2021-2025 rolling average) from a current safety level of 281 (2018-2022 rolling average) by 2.1%.
- Reduce serious traffic injuries to 890 (2021-2024 rolling average) from a current safety level of 910 (2018-2022 rolling average) by 2.2%.
- Reduce unrestrained passenger vehicle occupant fatalities, all seat positions to 76 (2020-2024 rolling average) from a current safety level of 80 (2017-2021 rolling average) by 5% by December 31, 2024.
- Reduce alcohol-impaired driving fatalities to 62 (2021-2025 rolling average) from a current safety level of 65 (2018-2022 rolling average) by 4.6% by December 31, 2025.
- Reduce speeding-related fatalities to 73 (2021-2025 rolling average) from a current safety level of 78 (2018-2022 rolling average) by 4% by December 31, 2025.
- Reduce motorcyclist fatalities to 30 (2021-2025 rolling average) from a current safety level of 32 (2018-2022 rolling average) by 6.25% by December 31, 2025.
- Reduce unhelmeted motorcyclist to 11 (2021-2025 rolling average) from a current safety level of 13 (2018-2022 rolling average) by 15.4% by December 31, 2025.
- Reduce drivers age 20 and younger involved in fatal crashes to 25 (2021-2025 rolling average) from a current safety level of 27 (2018-2022 rolling average) by 7.4% by December 31, 2025.
- Reduce pedestrian fatalities to 25 (2021-2025 rolling average) from a current safety level of 27 (2018-2022 rolling average) by 7.4% by December 31, 2025.
- Reduce bicyclist fatalities to 2 (2021-2024 rolling average) from a current safety level of 3 (2017-2021 rolling average) by 33.3% by December 31, 2025.
- Increase observed seat belt use for passenger vehicles to 92.8% from a current safety level of 92.5% by December 31, 2025.
- Decrease older road user fatalities 4.6 % from 65 (2018-2022 rolling average) to 62 (2021-2025 rolling average) by December 31, 2025.
- Increase knowledge of West Virginia's move over law to 60% or more based on planned attitudinal survey results by 2025.

Law Enforcement Training

[Based on the Federal Fiscal Year 10/1/2024 - 09/30/2025]

	CLASSES	STUDENTS
Speed Enforcement & Radar/Lidar	4	62
Occupant Protection	14	146
Checkpoints	0	0
Crash Investigation	1	20
Motorcycle Safety	2	14
DUI (Drug & Alcohol)	40	741
Other	16	257
	77	1,240

Training for Everyone

	CLASSES	STUDENTS
CPS Technician Certification	7	95
CPS Technician Renewal	4	13
CPST Technical Update	1	29
	13	137

Law Enforcement Citations

[Based on the Federal Fiscal Year 10/1/2024 - 09/30/2025]

	Citations
Child Restraint	76
Insurance	5,398
Other	5,501
Reckless Driving	150
Red Light & Stop Sign	1,742
Seat Belt	7,550
Speeding	19,390
Cell phone	3,069
Texting	443

GHSP Crash Information

*[Based on the calendar year 01/01/2023 - 12/31/2024]

	2024	2023
Crashes	29,363	29,526
Fatalities	256	260
Serious Injuries	723	801
Total Injuries	11,344	11,039
Alcohol Related Crashes	1,363	1,346
Alcohol Related Injuries	918	855
Alcohol Related Fatality %	27.89%	29.23%
Underage Alcohol Sales	12.30%	14.71%
Motorcycle Crashes	580	554
Motorcycle Fatalities	37	36
Motorcycle Injuries	403	472
ATV Fatalities on Public Roadways	6	12
ATV No Helmets	6	5
ATV Unknown Helmets	0	0
Speed Related Fatalities	75	83
Speed Related Fatality %	34.13%	31.92%
Pedestrian Fatalities	25	15

Sources: NHTSA, FARS, WVDOT, and GHSP

Driver Services

DEBBIE FERGUSON Director

Revocations & Suspensions

The DMV's responsibility does not end with the issuance of a driver's license. DMV monitors the driving activity of all licensees through a number of methods.

The main purpose of any license suspension is to protect the public from drivers who operate their vehicle in an unsafe or illegal manner, and to offer opportunities for motorists to improve their driving through participation in safety and training programs.

DUI Programs

The DUI Program Unit administers court conviction revocations for driving under the influence of alcohol and/or drugs. The unit also handles restoration of driving privileges which entails working in conjunction with approved behavioral health providers to assure the offender has completed the Safety and Treatment Program for DUI offenders.

Previously, the DUI Program Unit also took revocation action based upon the report and evidence submitted by an arresting officer. Drivers had the opportunity to challenge these revocations through the administrative hearing process. However, in the 2020 Legislative Session, Senate Bill 130 passed and was enacted on July 1, 2020. After this date, only those criminally convicted of a DUI or related offense, or those found by the court to have refused to take the secondary chemical test can be revoked.

The Safety and Treatment program allows private behavioral health providers and state-funded facilities to offer educational and rehabilitative services. This collaboration maximizes the availability of the program to DUI offenders and helps offenders to acknowledge the effects of alcohol on their lives while providing the means to resolve their alcohol-related problems.

DMV's Ignition Interlock Program makes it possible to restrict, rather than revoke, the driving privileges of DUI offenders. A breath alcohol content monitor is wired into the ignition of a participant's vehicle. Vehicles so equipped will not start unless an acceptable breath sample is submitted. DUI offenders are ineligible for Ignition Interlock during any appeal of their license revocations, or if they have any other revocations, suspensions, or other driving privilege withdrawals, in WV or any other jurisdiction. If they have been convicted of DUI involving a controlled substance they may participate in the Program by using the Ignition Interlock device as well as being required to complete and submit the results of a urine drug test on a monthly basis. Participants may be required to first serve a license revocation and must enroll in an approved DUI Safety and Treatment Program. Ignition Interlock enables participants to avoid the disruption of their lives that a DUI would cause.

Our statistics show that the rate of DUI recidivism is much lower among Ignition Interlock participants than among offenders who alternatively serve a revocation. This holds true for both first time and repeat offenders. Furthermore, statistics show that success rates are increased for higher risk and repeat offenders when Ignition Interlock and Safety and Treatment Programs work in tandem. Thus, the Ignition Interlock Program benefits both society and the problem driver.

Ignition Interlock Program

	2025	2024
Applications Approved	1,819	1,870
Applications Denied	410	444
Installations	1,723	1,622
Enrollees Completing & Removed	994	1,060
Persons Disqualified	209	222
Service Center Inspections	169	122

Driving Under the Influence

	2025	2024
Total Reported DUI Related Arrests	5,346	4,989
Total Reported Refusals	327	782
Revocations Based on WV Convictions	4,458	3,805
Revocations Based on Out-of-State Convictions	472	359
Revocations for Refusal of Secondary Test	319	122
Total Revocations Based on Court Conviction or Findings	3,751	4,146
Charges Reduced to Lesser DUI Offense	506	771
Charges Reduced to Non-DUI Offense	284	214
Charges Dismissed	1,137	535
Cases Unresolved	1,480	2,151

Driver Improvement

The Driver Improvement Unit administers laws and regulations to ensure that all licensees drive responsibly. This governing often requires the restriction, suspension, revocation, or disqualification of the licensee's privilege to drive. Restoration of driving privilege may occur only after the driver completes all of the measures required by state code and legislative rule.

The Driver Improvement Section handles multiple types of offense related files including: Nonpayment of court ordered child support, fraudulent license suspensions, passing a stopped school bus, failure to pay for gasoline, driving on a suspended license, excessive points accumulation, student attendance for under age persons, failure to appear or respond to citations through an in-state court, GDL suspensions, and others. With passage of House Bill 4958 in the 2020 Legislative Session, the Driver Improvement Section no longer institutes suspensions for failure to pay citations through in-state courts.

Non-Resident Violator Compact

West Virginia cooperates with other states in tracking unpaid and unresolved traffic citations. Member states reciprocally suspend the driver's licenses of their residents who fail to satisfy a traffic citation issued in another state. Restoration of driving privileges may be met when the driver provides proof of resolution of the outstanding traffic citation. Forty-four states allow non-resident motorists to accept a traffic citation for certain violations and proceed on their way without delay with the obligation of resolving the court issue later.

License Compact

The Driver's License Compact is an agreement among 46 states to report court convictions of non-resident traffic offenders to their home jurisdictions. Upon receipt of the court conviction from any member state, the appropriate information is applied to the WV driver's record.

Offenses Requiring Revocations

	2025	2024
Reckless Driving (3rd Offense in 24 Mo.)	1	2
Driving While Revoked or Suspended	2,878	2,720
Speed Racing (On Public Highway/St.)	6	5
Hit & Run (Personal Injury)	9	7
Manslaughter (Negligent Homicide)	8	2
Leaving the Scene of an Accident	8	4
Using Vehicle in Connection w/Felony	65	31

Non-Resident Violators

	2025	2024
Non-Compliance Reports for Other States/License Suspended for Failure to Comply	1,292	1,522
Files Closed Upon Receipt of Compliance with No Reinstatement Fees Needed	373	408
Files Closed Upon Receipt of Compliance and Reinstatement Fees Paid	1,350	1,509
Notices Mailed to Other States	6,775	7,961

Student Attendance Program

	2025	2024
License Restrictions	0	3
License Suspension Reinstatements	36	47
License Restriction Reinstatements	4	10

Point System

	2025	2024
Suspensions	540	610
Reinstatements	475	531

Revocation/Suspension Totals

Other Breakdown	2025	2024
Fraudulent Suspensions	11	73
GDL (2 or More Tickets)	98	82
Unpaid Child Support	0	4

Resident Violators

	2025	2024
Suspensions	25,191	26,386
Reinstatements/Cleared	22,555	22,962

Reported Traffic Convictions*

	2025	2024
Failure to Obey Traffic Signal/Cntrl Device	508	545
Failure to Yield to an Emergency Vehicle	117	134
Failure to Keep Vehicle Under Control	531	611
Failure to Observe Safety/Const. Zone	430	328
Following Too Closely	172	173
Hazardous Driving	51	52
Leaving Scene of Accident	305	306
No/Improper Seat Belt	6,037	7,309
Passing a School Bus	121	79
Reckless/Hazardous Driving	719	690
Speeding	11,887	9,398
Speeding in a School Zone	184	200
Texting While Driving	62	115
Using a Hand-Held Mobile Phone/Device	2,443	3,106
Driving While Suspended/Revoked	2,547	2,720

*Includes only higher volume / safety impacted convictions

Medical Review Unit

The Medical Review Unit maintains files on all drivers who have been reported as having medical or visual conditions that could impact their driving. Cases are reviewed on an individual basis to determine the appropriate course of action. Periodic medical visual examinations and/or driver re-examination may be required of at-risk drivers and commercial drivers with intrastate waivers that do not meet the federal standards due to diabetes, vision, or limb impairments.

The unit also consults with the Driver's License Advisory Board for recommendations as necessary. The Driver's License Advisory Board consists of five (5) physicians who are appointed by the Governor. These physicians advise the Commissioner of Motor Vehicles on vision standards and medical criteria that are relevant to driver licensing.

Medical Unit Statistics

	2025	2024
Medical Suspensions	342	368
Re-Exam Suspensions	207	180
New Medical Files	352	341
Vision Report Reviews	1,898	1,766
Addiction Related Files	925	829

Court Records

	2025	2024
Court Report Suspension Notices	2,408	2,336
Court Report Driver Suspensions	1,352	1,180
Court Report Vehicle Suspensions	596	326
Court Report State Police Secure Orders	115	109

Violations by WV Drivers Reported in Other Jurisdictions

State	2025	2024	State	2025	2024	State	2025	2024
Alabama	50	66	Kansas	41	48	North Carolina	54	24
Alaska	0	0	Kentucky	1068	910	North Dakota	43	38
Arizona	18	19	Louisiana	18	15	Ohio	7,432	6,608
Arkansas	18	27	Maine	3	3	Oklahoma	1	2
California	15	17	Maryland	1,326	1,322	Oregon	16	17
Colorado	19	7	Massachusetts	6	8	Pennsylvania	773	1,013
Connecticut	16	16	Michigan	46	42	Rhode Island	5	1
Delaware	50	66	Minnesota	22	23	South Carolina	500	519
District of Columbia	0	0	Mississippi	0	6	South Dakota	8	18
Florida	96	123	Missouri	31	45	Tennessee	49	242
Georgia	176	174	Montana	7	23	Texas	66	68
Hawaii	17	16	Nebraska	34	14	Utah	22	17
Idaho	13	10	Nevada	9	10	Vermont	0	0
Illinois	43	46	New Hampshire	3	4	Virginia	7,947	8,970
Indiana	39	54	New Jersey	74	85	Washington	33	34
Iowa	62	42	New Mexico	24	35	Wisconsin	30	26
			New York	194	200	Wyoming	46	39

Crash Reports

	2025	2024
Crash Report Suspension Notices	682	544
Crash Report Driver Suspensions	393	371
Crash Report Vehicle Suspensions	175	78
Crash Report State Police Secure Orders	27	22

Fraudulent Insurance

	2025	2024
Fraudulent Suspension Notices	12	23
Fraudulent Driver Suspensions	5	18
Fraudulent Vehicle Suspensions	4	17
Fraudulent State Police Secure Orders	5	9

Court Ordered Judgement

	2025	2024
Judgement Suspension Notices	27	16
Judgement Driver Suspensions	33	13
Judgement Vehicle Suspensions	0	0
Judgement State Police Secure Orders	0	0

Other Totals

	2025	2024
Driving Records Processed by Unit	19,954	20,135
Driving Record Certifications	11,485	11,514
Insurance Waiver Program Participants	282	358

	2025	2024
Online Insurance Verification First Notice Letters	36,810	48,925
Online Insurance Verification Certified Letters	9,424	13,966
Online Insurance Driver Suspensions	4,002	5,566
Online Insurance Vehicle Suspensions	1,653	941
Online Insurance State Police Secure Orders	528	1,308

Compulsory Insurance

DMV monitors motorist compliance with West Virginia's compulsory automobile insurance law in several ways. The Compulsory Insurance unit takes administrative action through citations for "no insurance", review of crash reports submitted by law enforcement, court-ordered judgments awarding monies due to an uninsured crash, random ongoing verification of registrants' insurance information, and insurance fraud.

The unit also processes all requests for driving records. Each request is reviewed to ensure proper disclosure of records, correct fees, and proper identification of the requestor. The request may be either by the licensee, an employer or an attorney.

Additionally, this unit handles all requests for certification of driving records and corresponding suspension and revocation files. These types of requests are from law enforcement, all branches of the judicial system, county prosecutors, etc. The majority of these requests are received through the West Virginia Law Enforcement Weapons System portal, and must be handled expeditiously for proper prosecution or dismissal through the court.

CDL Drivers License & Issuance

ARLENE MOORE Director

West Virginia's classified driver's license system specifies vehicle types that a licensee may operate. The class of licensees range from operators of 80,000 pound combination vehicles (Class A) to persons who are restricted to the operation of motorcycles only (Class F). The classified driver's license system ensures that licensees operate only those types of vehicles for which they have the proper training and safety record.

The DMV is linked to the National Problem Driver Point System (PDPS) for inter-jurisdictional tracking of driver records. The computerized system searches the driving records of licensed applicants by name and birth date.

The DMV's innovative digitized driver's license system has introduced one-stop-shopping to its customers. The computer-generated license system reduces the risk of fraudulent issuance and increases the efficiency of record keeping. The system also stores the facial images of licensees, thus providing reliable identification for subsequent transactions. Licensees have the option to store a digital fingerprint image in their license record as an extra security precaution.

The WV DMV offers two types of driver's licenses and identification cards: a Not for Federal use driver's license or ID card, or a REAL ID, For Federal Use card that contains a gold star, indicating that the card meets full federal requirements for future use at airports and other designated federal facilities and uses nationwide.

The WV DMV also offers driver's license renewal or duplicate license transactions through our online services portal and at our kiosks (self-service terminals) throughout the state to better serve the public.

CDL Drivers License & Issuance section provides all training and certifications, required by AAMVA, for all third party CDL examiners.

While utilizing West Virginia's Mobile Commercial Driver's License (mCDL) program, this unit received federal grant funding for continued research and development of the program's software. This software permits third party CDL examiners to test multiple in and out of state residents in a professional and wireless manner.

This section also provides program oversight and monitors the administration of CDL skills tests given by third party examiners. As well as providing oversight and monitoring the WV Mobile ID.

ID Card Totals in 2025			Statistics	2025	2024
	2025	2024	CDL Tests (Normal Observation)	656	838
Female ID Cards	65,808	64,725	CDL Tests (Covert Observation)	69	61
Male ID Cards	66,498	65,914	Contract Third Party Examiners Trained Recertification (20 hrs required every two years.)	0	9
Child ID Cards	4,276	3,945			
Employee ID Cards	1,618	1,770			
DHHR REDI ID Cards	0	1			
			License Indicators & Restrictions	2025	2024
			Total Diabetic Indicators	10,654	6,238
			Total Organ Donors	571,026	560,191
			Total Hearing Impaired	3,330	1,864
			Total Drivers With License Restrictions	662,329	635,317

CDL Restrictions

The DMV is authorized to impose license restrictions to assure the safe operation of motor vehicles. DMV may issue you a restricted license or may indicate restrictions on the form Application for Commercial Driver's License (CDL) and/or Endorsements (DMV-CDL-1). Operating a motor vehicle in violation of restrictions is a serious offense and could result in the suspension or revocation of your driving privileges.

CDL Examination Totals

Commercial Driver's	PASS	FAIL
General Knowledge	2,422	1,643
Air Brakes	2,317	741
Combination Trailers	1,824	578
Doubles & Triples	225	123
Tanker Trailers	842	119
Hazardous Materials	1,106	339
Passenger Endorsement	555	334
Pre-Trip Inspections	3,374	1,650
Basic Control Skills	3,326	942
Skills Testing	3,306	600
School Bus	458	54
CDL Totals	19,755	7,123

CDL Licenses Restrictions

	2025	2024
Artificial Limbs	3	2
Automatic Transmission	4	4
CDL Intrastate Only	1,010	1,028
Class B or C Bus Only	9,750	9,647
Class C Bus Only	320	334
Corrective Lenses	19,450	19,309
Corrective Lenses & Outside Mirrors	2	1
Daylight Driving Only	0	1
Medical Variance	21	19
No Full Air Brakes	14	12
No Manual Transmission	5,562	4,939
No Tractor Trailer	2,536	2,358
Other Restrictions	414	394
Outside Mirrors	20	18
Trike With F Endorsement, F Class	31	27
Vehicle Without Air Brakes	462	456
TOTAL RESTRICTIONS	39,599	38,548

CDL Transfers In and Out of State in FY 2025

State	IN	OUT	State	IN	OUT	State	IN	OUT
Alabama	11	10	Kansas	3	3	North Carolina	45	31
Alaska	1	2	Kentucky	24	31	North Dakota	3	0
Arizona	8	5	Louisiana	5	5	Ohio	94	92
Arkansas	6	2	Maine	3	1	Oklahoma	2	8
California	15	4	Maryland	107	34	Oregon	4	0
Colorado	8	5	Massachusetts	3	2	Pennsylvania	69	51
Connecticut	0	0	Michigan	6	4	Rhode Island	1	0
Delaware	7	4	Minnesota	1	1	South Carolina	20	19
District of Columbia	1	1	Mississippi	3	9	South Dakota	2	1
Florida	53	45	Missouri	7	2	Tennessee	16	17
Georgia	21	16	Montana	2	0	Texas	22	16
Hawaii	0	0	Nebraska	3	2	Utah	3	3
Idaho	4	1	Nevada	6	4	Vermont	2	0
Illinois	4	3	New Hampshire	5	2	Virginia	164	63
Indiana	7	5	New Jersey	19	0	Washington	6	3
Iowa	3	0	New Mexico	0	1	Wisconsin	2	1
			New York	10	7	Wyoming	4	0
						TOTALS	815	517

Licensed Drivers by County & Class

County	Class E	Class D	CDL	Total	County	Class E	Class D	CDL	Total
Barbour	8,980	742	461	10,183	Mingo	13,847	496	732	15,075
Berkeley	66,627	1,411	2,647	70,685	Monongalia	60,855	1,965	1,260	64,080
Boone	12,290	544	581	13,415	Monroe	7,684	323	401	8,408
Braxton	7,370	766	524	8,660	Morgan	13,410	365	858	14,633
Brooke	12,115	174	505	12,794	Nicholas	14,639	934	957	16,530
Cabell	47,777	1,470	1,180	50,427	Ohio	25,703	389	819	26,911
Calhoun	3,670	433	237	4,340	Pendleton	4,421	175	323	4,919
Clay	4,748	472	318	5,538	Pleasants	4,169	234	234	4,637
Doddridge	2,695	308	167	3,170	Pocahontas	4,437	339	431	5,207
Fayette	24,936	1,491	1,395	27,822	Preston	18,132	1,215	1,155	20,502
Gilmer	4,777	379	203	5,359	Putnam	33,872	1,614	1,171	36,657
Grant	6,795	304	538	7,637	Raleigh	41,500	1,965	1,743	45,208
Greenbrier	20,669	1,246	1,013	22,928	Randolph	16,076	1,135	970	18,181
Hampshire	13,557	369	806	14,732	Ritchie	5,713	427	388	6,528
Hancock	18,417	159	638	19,214	Roane	9,108	820	663	10,591
Hardy	8,119	279	561	8,959	Summers	5,423	245	282	5,950
Harrison	40,666	3,423	1,585	45,674	Taylor	13,512	981	719	15,212
Jackson	16,834	779	791	18,404	Tucker	4,112	253	212	4,577
Jefferson	34,817	571	1,014	36,402	Tyler	4,405	206	188	4,799
Kanawha	103,102	5,015	3,292	111,409	Upshur	13,327	1,193	862	15,382
Lewis	9,951	1,134	813	11,898	Wayne	21,678	631	979	23,288
Lincoln	10,901	719	655	12,275	Webster	4,714	347	357	5,418
Logan	18,585	981	1,061	20,627	Wetzel	10,234	547	428	11,209
Marion	27,781	1,940	733	30,454	Wirt	2,626	161	122	2,909
Marshall	15,789	274	603	16,666	Wood	50,204	1,549	1,994	53,747
Mason	14,820	483	653	15,956	Wyoming	11,674	477	601	12,752
McDowell	9,788	358	516	10,662	STATE TOTALS	E*	D	CDL	Total
Mercer	33,485	1,142	1,460	36,087		1,032,295	46,884	44,606	1,123,785
Mineral	16,759	532	807	18,098					

*Class E includes 480,722 graduated licenses.

CDL Assessment Unit

The CDL Assessment Unit is responsible for monitoring the records of our state's current pool of Commercial Driver's License (CDL) holders. The unit handles all information received from courts and the Public Service Commission for a CDL/CMV driver.

Federal Motor Carrier Safety Administration (FMCSA) regulations require court convictions to be placed on CDL holders/CMV's within 10 days of court adjudication. The FMCSA performs a yearly review of the state's CDL procedures to ensure compliance to their mandated regulations. Any inadequacies can result in a Finding against the state. Findings result in the state responding with a plan to correct or improve the inadequacy within a named time period. Therefore, accuracy and swiftness are of the utmost importance to the unit.

The unit updates our WV CDL records for all convictions received from in-state courts, updates out-of-state CDL holders electronically through the Commercial Driver's License Information System (CDLIS) to the home jurisdiction's record and receives CDLIS electronic transmissions from other jurisdictions on our WV CDL holders. The unit processes all court notices for Failure to Appear, Pay, or Comply for CDL holders both in-state and out-of-state, fraud suspensions, Coal Resource Transportation System violations, and several other types of suspensions, revocations and disqualifications. They place the CDL convictions on the record and follow up with suspensions and disqualifications sanctioned by state code, legislative rule and federal regulations.

CDL Convictions

	2025	2024
Out-of-State CDL Convictions Sent Through CDLIS	1,736	1,470
WV CDL Convictions Received Through CDLIS	1080	906
WV CDL Convictions Entered	2,536	2,856
	2025	
FMCSA CDL Serious & Major Offenses	CMV	Private Passenger
DUI / Alcohol and/or Controlled Substance	133	0
Driving While Suspended	0	16
Hit and Run/Leaving the Scene	2	12
Excessive Speeding	1	319
Speeding in School Zone/Passing Stopped School Bus	1	1
Reckless Driving	2	52
Improper/Erratic Lane Change	27	35
Following Too Closely	7	29
Using Handheld Mobile Phone While Driving	18	104
Texting While Driving	5	13
Driving W/Out Obtaining a CDL or Having Proper Endorsements	7	0

CDL Licensees:

Failure to Appear, Pay or Comply

	2025	2024
WV CDL In-State Courts	423	360
WV CDL Out-of-State Courts	92	101
Out-of-State CDL WV Court (CDLIS)	347	137

CDL Suspensions/Revocations/Disqualifications

	2025	2024
DUI / Alcohol and/or Controlled Substance	140	140
Driving While Revoked / DUI	5	15
Leaving the Scene	13	0
Felony Involving CMV	0	0
Second Serious CMV	6	3
Coal Resource Transportation	6	5
Fraud	1	7
Railroad	0	0
Driving CMV W/Out a CDL	1	4
Points	14	40

Commercial Driver's License

A Commercial Driver's License, or CDL, is a license issued to an individual which authorizes the individual to drive a class of commercial motor vehicle in accordance with the requirements of WV State Code §17E-1-3. There are three types of CDLs issued: Classes A, B, and C, which would be dependent upon the type of vehicle driven, the GVWR or GCWR, and if transporting sixteen or more passengers, including the driver.

Valid CDL License Types By County

County	Class A	Class B	Class C	Total	County	Class A	Class B	Class C	Total
Barbour	340	120	1	461	Mingo	565	161	6	732
Berkeley	1,866	772	9	2,647	Monongalia	910	347	3	1,260
Boone	440	141	0	581	Monroe	298	103	0	401
Braxton	416	107	1	524	Morgan	620	237	1	858
Brooke	399	105	1	505	Nicholas	751	202	4	957
Cabell	892	284	4	1,180	Ohio	561	257	1	819
Calhoun	186	51	0	237	Pendleton	246	77	0	323
Clay	221	97	0	318	Pleasants	168	65	1	234
Doddridge	113	54	0	167	Pocahontas	358	72	1	431
Fayette	988	400	7	1,395	Preston	841	311	3	1,155
Gilmer	167	36	0	203	Putnam	898	269	4	1,171
Grant	446	84	8	538	Raleigh	1,277	462	4	1,743
Greenbrier	759	254	0	1,013	Randolph	748	221	1	970
Hampshire	600	201	5	806	Ritchie	273	115	0	388
Hancock	488	149	1	638	Roane	493	170	0	663
Hardy	479	82	0	561	Summers	208	74	0	282
Harrison	1,155	419	11	1,590	Taylor	499	214	6	719
Jackson	595	193	3	791	Tucker	165	47	0	212
Jefferson	562	446	6	1,104	Tyler	137	51	0	188
Kanawha	2,472	808	12	3,258	Upshur	679	180	3	862
Lewis	604	204	5	813	Wayne	722	256	1	979
Lincoln	496	153	6	655	Webster	297	60	0	357
Logan	850	210	1	1,061	Wetzel	309	119	0	428
Marion	483	245	5	733	Wirt	86	36	0	122
Marshall	403	199	1	603	Wood	1,474	507	13	1,994
Mason	482	170	1	653	Wyoming	409	133	59	601
McDowell	361	153	2	516	STATE TOTALS	A	B	C	Total
Mercer	997	448	15	1,460		34,049	11,946	226	46,221
Mineral	576	227	4	807					

Total Commercial License Permits: 2,758

Violations by WV CDL Drivers Reported in Other Jurisdictions

State	2025	State	2025	State	2025
Alabama	5	Kansas	1	North Carolina	14
Alaska	0	Kentucky	37	North Dakota	3
Arizona	0	Louisiana	1	Ohio	374
Arkansas	5	Maine	0	Oklahoma	2
California	17	Maryland	88	Oregon	4
Colorado	1	Massachusetts	1	Pennsylvania	107
Connecticut	1	Michigan	10	Rhode Island	0
Delaware	0	Minnesota	1	South Carolina	19
District of Columbia	0	Mississippi	0	South Dakota	2
Florida	8	Missouri	3	Tennessee	13
Georgia	20	Montana	1	Texas	4
Hawaii	0	Nebraska	0	Utah	5
Idaho	0	Nevada	1	Vermont	0
Illinois	6	New Hampshire	0	Virginia	233
Indiana	10	New Jersey	8	Washington	3
Iowa	8	New Mexico	2	Wisconsin	5
		New York	4	Wyoming	12
TOTAL					1,029

Notable Violations by WV CDL Driver Reported by In-State Courts	2025	2024
Failure to Obey Traffic Signal / Control	164	180
Failure to Obey Stop Sign	56	50
Failure to Obey Traffic Light	69	61
Expired / Improper Registration	232	274
Expired / No Motor Vehicle Inspection Sticker	339	382
Violating Size, Weight, or Passenger / Cargo Limit	67	80
Operating Vehicle Without Insurance	104	104
Admin Per Se .08 CMV/CDL	5	7
Admin Per Se .10 CMV/CDL	2	2
Texting While Driving	13	3
Using a Hand-Held Mobile Phone While Driving	105	21
No / Improper Seat Belt	630	658
Speeding 1-10 MPH Over Speed Limit	507	550
Speeding 11-14 MPH Over Speed Limit	158	166
Speeding 15-19 MPH Over Speed Limit	249	247
Speeding 20 or More MPH Over Speed Limit	77	88
Speeding / No Speed Detail - Conv Only	101	72
Operating Without Equipment Required By Law	69	99
Equipment Used Improperly or Obstructed	116	74
Other Violations	1,235	1,377
TOTALS	4,287	4,495

Legal Services

ADAM HOLLEY General Counsel

The Legal Services Section ensures the ethical interpretation and enforcement of all laws within the agency's purview, provides legal advice on all issues before the DMV and its boards, and directs representation of the agency before administrative and civil tribunals.

Additionally, this section reviews, prepares, and advises the Commissioner regarding legal documents, statutes, regulations, policies, and procedures. It also responds to all DMV litigation, FOIA requests, Driver Privacy Protection Act requests, writes contracts for the Division and represents the Agency at Legislative Hearings. It further manages all Information Access/Report Agreements and processes.

In FY 2025, the Legal Services Section has continued to focus on its mission to protect the public from impaired drivers and to ensure compliance with state and federal safety requirements to reduce DUI crashes, injuries and fatalities. The Legal Section has further expanded its focus on monitoring and educating magistrates and municipal courts in efforts to avoid noncompliance with state and federal requirements and encourage prosecutors to seek higher conviction rates for those guilty of impaired driving. FY 2024 was the first year that Legal Services has had the Traffic Safety Resource Prosecutor position. The TSRP has taken the lead in conducting trainings for the WV Prosecutors' Institute; County Circuit and Magistrate Clerks as well as County Magistrates on the legal ramifications of Traffic Violations, Driving While Impaired, etc.

Litigation Statistics

	2025	2024
Bankruptcy	5	4
General Litigation	11	20
Dealer/License Service	7	5
Title VI	0	0

WV Intermediate Court of Appeals	2025
Filed	3
Won	1
Lost	0

WV Circuit Court Cases	2025	2024
Filed	10	3
Won	9	1
Lost	0	0
WV Supreme Court Cases	2025	2024
Filed	1	0
Won	1	1
Lost	0	0

DUI Conviction Data by County

County	2025			2024		
	Arrests	Conv. Deferrals	Conv. Rate	Arrests	Conv. Deferrals	Conv. Rate
Barbour	53	39	74%	44	34	77%
Berkeley	376	223	59%	392	248	63%
Boone	57	41	72%	69	32	46%
Braxton	46	28	61%	43	27	63%
Brooke	50	25	50%	62	31	50%
Cabell	369	258	70%	216	140	65%
Calhoun	19	9	47%	13	11	85%
Clay	12	6	50%	9	7	78%
Doddridge	18	10	56%	9	8	89%
Fayette	119	74	62%	94	69	73%
Gilmer	20	17	85%	7	5	71%
Grant	26	15	58%	13	6	46%
Greenbrier	104	28	27%	87	29	33%
Hampshire	69	54	78%	63	47	75%
Hancock	103	67	65%	102	50	49%
Hardy	31	17	55%	23	14	61%
Harrison	224	153	68%	200	127	64%
Jackson	98	54	55%	23	14	61%
Jefferson	245	133	54%	201	116	58%
Kanawha	572	178	31%	616	183	30%
Lewis	29	23	79%	27	19	70%
Lincoln	13	5	38%	19	8	42%
Logan	114	55	48%	132	61	46%
Marion	188	120	64%	198	143	72%
Marshall	115	47	41%	130	53	41%
Mason	54	23	43%	47	24	51%
McDowell	56	34	61%	58	32	55%
Mercer	148	80	54%	143	85	59%
Mineral	52	36	69%	57	33	58%
Mingo	49	25	51%	42	28	67%
Monongalia	426	254	60%	347	218	63%
Monroe	50	34	68%	30	21	70%
Morgan	50	34	68%	30	21	70%
Nicholas	121	69	57%	116	74	64%
Ohio	91	36	40%	85	25	29%
Pendleton	4	2	50%	11	9	82%
Pleasants	16	8	50%	14	8	57%
Pocahontas	12	8	58%	18	8	44%
Preston	47	35	74%	58	37	64%
Putnam	302	172	57%	366	204	56%
Raleigh	251	91	36%	272	126	46%
Randolph	49	33	67%	45	31	69%
Ritchie	9	7	78%	19	14	74%
Roane	30	16	53%	31	18	58%
Summers	23	10	43%	20	15	75%
Taylor	65	53	82%	70	59	84%
Tucker	7	5	71%	11	11	100%
Tyler	10	8	80%	18	11	61%
Upshur	100	69	69%	88	71	81%
Wayne	111	57	51%	61	25	41%
Webster	17	13	76%	11	8	73%
Wetzel	34	22	65%	25	11	44%
Wirt	5	2	40%	4	4	100%
Wood	134	87	65%	142	91	64%
Wyoming	23	5	22%	74	25	34%
TOTALS	5,375	2,978	55.40%	5,142	2,853	55.48%

Management Services

RICHARD ALLEN Director

Management Services performs various administrative tasks including purchasing, title entry, revenue receipt, mailing services, and building maintenance.

Receiving & Processing

The Receiving and Processing Unit processes motor vehicle title work and renewals received via U.S. Mail, FedEx, UPS, etc. In FY 2025, this unit processed 981,846 pieces of mail, shipped 119,533 license plates, and printed 117,930 registration cards.

Purchasing

The Purchasing Unit oversees all DMV contracts, purchases, expenditures, facility management and maintenance, security systems, repairs to equipment (telephones, copy machines, shredders, security cameras, etc.), Building and equipment leases, postage accounts, fixed assets, surplus property distribution and retirement, security guard services, lawn care and snow/ice removal services.

In FY 2025, this unit processed 4,275 purchase orders allowing DMV to procure **\$121,266,472.73** in goods and services. This unit also processed transactions to update equipment locations in the fixed asset database and retired **2,138** pieces of equipment no longer used by DMV to Surplus Property.

Warehouse & Inventory Supply

The Division’s Warehouse and Inventory Supply Unit is responsible for ordering and maintaining all DMV license plates, decals, titles and registration documents, forms, envelopes, brochures, manuals, and janitorial supplies. The Warehouse also ensures adequate stock and distribution of these supplies to all DMV offices, County Sheriff’s Offices, and Authorized Service Provider participating dealerships statewide.

In FY 2025, this unit distributed **355,925** motor vehicle license plates, **32,100** Mobility Impaired placards, and **1,567,300** motor vehicle registration decals.

Receiving & Processing Transactions	2025	2024
Total Pieces of Outgoing Certified Mail	55,504	58,655
Registration Cards Mailed Out	523,056	449,363

Information and Technology Services

DMV Information and Technology Services is responsible for creating, modifying, modernizing, and maintaining all DMV hardware and software systems to support efficient customer service transaction processing while ensuring overall data security for the DMV and West Virginia citizens. DMV Technology Services works closely with the Office of Technology to improve efficiencies in current systems and processes, as well as researching, selecting, and implementing new systems, allowing DMV to implement innovative customer service technologies.

DMV continues to enhance its online services through innovative technology, providing a way for customers to either “Skip the Line” and utilize a WV DMV Now kiosk, or “Skip the Trip” altogether and use the online services portal through the DMV web site. Kiosk services include driver’s license renewals and duplicates, vehicle registration renewals and duplicates, as well as printing driver records. The online services portal also allows customers to renew their driver’s license and vehicle registrations, print driver records, request duplicates (cards, decals, plates, driver’s license), check their driver’s license status, pay reinstatement fees, conduct motor carrier business, and more.

This year, DMV Information and Technology Services has deployed several new online applications including; motor vehicle dealer conveniences, leased vehicle sales tax returns, motor vehicle rental tax returns, Real ID Headstart, and out-of-state Special Purpose Vehicle temporary use applications.

Kiosk Locations

Kroger	Huntington, WV 25701
6360 US Rt. 60 East	WVDMV Regional
Barboursville, WV 25504	Office
Sheetz	38 Severna Parkway
1408 North Eisenhower Dr.	Martinsburg, WV 25403
Beckley, WV 25801	Kroger
Kroger, Kanawha City	500 Suncrest Town
5717 MacCorkle Ave., SE	Center Dr.
Charleston, WV 25304	Morgantown, WV 26505
Kroger	Kroger
102 Emily Dr.	1229 Stafford Dr.
Clarksburg, WV 26301	Princeton, WV 24740
Sheetz	Kroger
101 Stoneybrook Rd.	101 Great Teays Blvd.
Clarksburg, WV 26301	Scott Depot, WV 25560
Kroger	Sheetz
19 7 th Ave. West	3522 Monongahelia
	Bld.
	Star City, WV 26505
	Sheetz

Online Services Data	2025	2024
Change of Address	2,577	2,829
Dealership Transactions	3,694	4,083
Driver's License Duplicate	16,355	15,309
Driver's License Renewal	102,818	97,890
Driver's License Status Inquiries	196,351	198,125
Driver Records	13,501	12,329
Driver Reinstatements	5,141	4,893
Duplicate Cab Card	379	289
Duplicate Decals	4,323	5,066
Duplicate Plates	2,577	2,846
Duplicate Registration Cards	9,102	10,677
IRP Fuel Decals	419	317
IRP IFTA	1,101	955
IRP Invoices	692	671
IRP Motor Carrier Renewal	481	306
IRP Payments	1,184	1,142
Leased Vehicle Sale Tax Returns	446	338
Motor Vehicle Registration Renewals	399,735	388,571
Motor Vehicle Rental Tax Returns	33	57
Out-of-State SPV Permits	73	103
Personalized Plates	2,102	1,984
State Bar ID's	143	130

DMV Now Kiosk Data	2025	2024
Driver's License Renewal	2,010	2,849
Driver Records	197	260
Duplicate Registration Cards	565	738
Motor Vehicle Registration Renewals	19,730	22,532

Records Retention & Management

The Records Retention and Management Unit maintains records produced by the various sections within DMV by converting hard copy documents into electronic images, providing document management, records retention and optical imaging in accordance with the Retention Schedule, DMV Policy, HIPPA, DPPA, privacy requirements and other state and federal guidelines. This unit also maintains microfilm and microfiche for research and allowable distribution.

Information Requests

The WV State Code §17A-2A-1 et al restricts the Division from releasing information from DMV records to only permitted users. The Uniform Motor Vehicles Records Disclosure Act, also known as the Driver's Privacy Protection Act (DPPA), prohibits the WV DMV from releasing personal information to anyone who does not qualify. Permitted users cannot release or sell the information for marketing, surveys or solicitation.

Vehicle Information Requests

To maintain the privacy of West Virginia citizens, this unit follows all agency policies, federal, state, and local laws, and industry best practices when responding to information requests from authorized sources. Records Retention and Management Employees provide excellent and efficient customer care when handling incoming calls for information by communicating and explaining Division policies and procedures in a clear and knowledgeable way.

Bulk Information Requests

The Bulk Information Unit receives, reviews and process all bulk information requests for the Division. This unit works closely with Legal Services to ensure all state and federal laws are followed. Driver and vehicle information is only released after contractual agreement has been executed. Additionally, the minimum necessary use standard is followed for each request.

Documents Scanned	2025	2024
Handicap Documents	22,759	23,495
Citations	57,986	59,708
Driver Applications	144,882	143,374
Driver Suspensions	132,458	140,574
Title Documents	81,148	135,162
Other	1,435	24,464
TOTAL	440,668	526,777

Requests Processed	2025	2024
Online Change of Address Requests	20,246	21,049
Mailed-In Change of Address Requests	414	866
TOTAL CHANGE OF ADDRESS REQUESTS	20,660	21,915
Vehicle Info Requests Processed	3,656	3,528

Budget & Revenue

STEVE MONROE Director

Budget & Revenue performs various administrative and fiscal tasks including revenue control, bad check collection, purchasing, auditing, and accounting.

Accounting

The Accounting Unit is responsible for depositing and recording all accounting transactions. In FY 2025 **\$509,760,313** was collected in revenue. This includes the **\$334,105,786** collected in sales taxes (formerly privilege taxes), which the state uses to match federal highway construction grants.

Additionally, **\$325,859** in checks that were received were returned to the DMV for insufficient funds. Of this total, **\$123,360** was recovered.

Credit cards are accepted at all DMV offices, as well as online at the kiosks. During FY 2025, **1,201,649** credit card transactions were processed, totaling approximately **\$105,427,165**. A total of **\$2,126,978** was paid by the DMV in user fees.

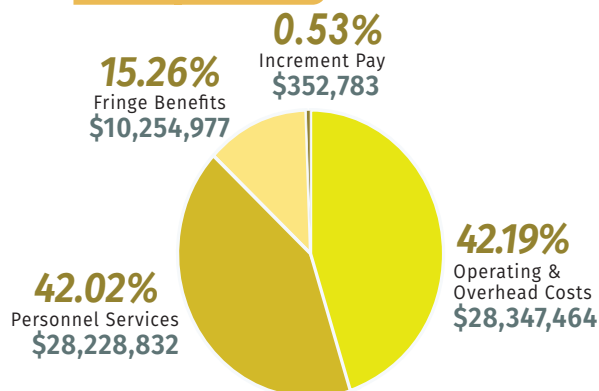
Accounts Payable

The Accounts Payable Unit oversees all employee travel and training costs.

In FY 2025 this unit processed **4,690** live check and EFT payment transactions totaling **\$26,648,869** and **8,122** credit card transactions totaling **\$1,253,289**.

Revenue Trend in US Dollars per FY

2025	\$509,760,313
2024	\$482,810,014
2023	\$497,168,545
2022	\$470,653,709
2021	\$475,900,899
2020	\$420,183,026
2019	\$439,911,875
2018	\$405,651,873
2017	\$335,357,016
2016	\$323,996,952
2015	\$324,568,507



Agency Revenue by Source

Road Fund	2025	2024
Other Road Fund Revenue (600)	\$137,380,950	\$129,178,564
Sales Tax	\$334,105,786	\$317,180,163
Litter Control Fees	\$1,711,204	\$1,605,563
Miscellaneous Fees (611)	\$2,485,703	\$2,235,417

Special Revenue	2025	2024
Motor Vehicle Fees Fund (8223)	\$5,723,047	\$5,551,340
Boat License (DNR)	\$103,585	\$184,529
Motorcycle Safety (DMV)	\$470,714	\$426,385
DMV/DNR Non-game Wildlife Fund (1 yr)	\$185,025	\$171,405
DMV/DNR Non-game Wildlife Fund (2 yr)	\$290,154	\$221,335
Ad Valorem	\$23,967,471	\$22,980,886
A. James Manchin Fund	\$2,673,926	\$2,520,170
Dealer Recovery Fund	\$20,512	\$36,075
State Police Lab	\$32,856	\$26,728
Veteran's Asst. Fund	\$162,889	\$141,316
Safety & Treatment Fees	\$446,491	\$350,768
TOTAL REVENUE	\$509,760,313	\$482,810,664

Accounting Transactions	2025	2024
Total Checks Returned for Insufficient Funds	515	404
Returned Checks Recovered	317	219
Total Credit Card Transactions Processed	1,201,649	1,143,038

Motor Carrier Services

This unit of the DMV Budget & Revenue section oversees credential issuance to and revenue collection from the commercial trucking industry. The Motor Carrier Services section administers West Virginia's participation in two, multi-jurisdictional, revenue and credential reciprocity compacts:

1. International Registration Plan (IRP): Regulates commercial vehicle registration.
2. International Fuel Tax Agreement (IFTA): Administers credentialing for commercial fuel taxes.

The two compacts spearhead a technology-driven effort to simplify legal compliance procedures for the trucking industry and bring maximum economic efficiency to interstate and US-Canadian commerce.

IRP and IFTA enable United States and Canadian commercial motor carriers to operate throughout most of North America with tax and registration credentials issued by their home jurisdiction. The compacts require all vehicles of more than 26,000 pounds gross vehicle weight (GVW) and having three (3) or more axles to register their vehicles and pay their fees in their home jurisdictions. Ten Canadian provinces and all of the states of the continental United States recognize IRP credentials. IFTA credentials are valid for travel in all of Canada and the continental United States.

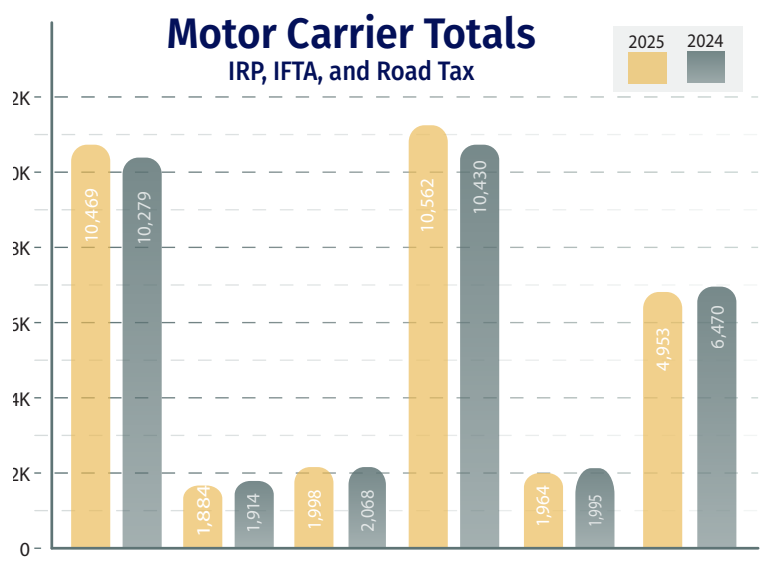
This unit also utilizes the Commercial Vehicle Information Systems Network (CVISN) and other Intelligent Transportation Systems/Commercial Vehicle Operations (ITS/CVO) initiatives directed by the Federal Motor Carrier Safety Administration (FMCSA). CVISN and ITS/CVO initiatives are focused on streamlining government regulatory processes by consolidation of functions and electronic data exchanges.

Other Motor Carrier Operations

- Collection of apportioned ad valorem fees for West Virginia counties
- Advice and training for law enforcement personnel and others concerning policies, regulations, and statutes pertaining to commercial vehicles
- Processing and issuance of fuel tax decals for intrastate motor carriers

Motor Carrier Goals & Objectives

- Continue to introduce new motor carriers to electronic credentialing and self-credentialing
- Streamline administration of motor carrier credentialing and taxation
- Reduce administrative paperwork and enhance compliance with motor carrier regulations through technology
- Continue the PRISM program to improve the safety performance of high-risk carriers



IRP Revenue	2025	2024
Collected from WV Based Carriers	\$50,089,677	\$49,243,310
Collected from Other States	\$30,749,417	\$31,384,869
Paid to Other States	\$7,071,885	\$6,367,667
Ad Valorem	\$23,967,471	\$22,980,886

Regional Office Services

TABITHA HOLLIDAY Assistant Director

The first regional office of the DMV opened its doors in Winfield in 1975 and over the last 47 years, the number of full-service regional offices available to the public has grown to 26, with each location staffed to handle general customer inquiries and process DMV transactions on behalf of the agency.

Across the state, the DMV regional offices process the majority of all customer transactions.

Call Center

The Call Center serves as the initial contact point for customers wishing to contact the Division of Motor Vehicles by telephone or email. This unit answers questions and provides information regarding motor vehicle titling and registration, driver licensing, and regional office information. The Call Center also provides support services by scheduling appointments, renewing vehicle registrations, mailing information and products to customers, and re-mailing returned driver's licenses.

Call Center Transactions	2025	2024
Calls	332,860	361,752
Emails	42,207	46,747
Payments Processed	2,504	2,549
Processed Payment Total	\$184,891.93	\$184,610.78
Appointments Scheduled	31,507	138,510
Information and Products Mailed	6,677	11,690

Regional Office Operation Totals	2025	2024
Titles Processed	188,460	195,540
Driver's License/ID Transactions	477,904	438,268
Vehicle Registration Transactions	441,127	461,626
Class E (Knowledge)	49,773	50,137
CDL Exams (Knowledge)	14,066	15,539

Examples of what the regional offices do include:

- Conducts driver, commercial driver, and motorcycle knowledge examinations.
- Conducts all driver and motorcycle skills examinations.
- Provides information and DMV publications and forms.
- Determines eligibility of all WV license and ID card applicants, ensuring compliance with the REAL ID Act of 2005.
- Confirms legal and valid driver's license status via the Problem Driver Point System (PDPS).
- Processes driver's license card issuances, duplicates, and renewals.
- Transfers new resident title work, registration, and driver's licenses.
- Processes ID card issuances, duplicates, and renewals for adults and children.
- Processes state employee ID cards.
- Issues mobility impaired parking placards and license plates.
- Verifies liens and encumbrances.
- Verifies insurance coverage and payment of personal property taxes in conjunction with vehicle registration renewals.
- Assists customers in electronic voter registration.
- Collects fees for the West Virginia Road Fund and other state agency programs.
- Distributes information on alcohol awareness, motorcycle safety, ATV safety, child passenger safety, and the Governor's Highway Safety Program.

Regional Office Totals & Revenues

Location	Transactions	Revenue (\$)
Beckley	53,294	\$3,829,348.84
Berkley Springs	21,625	\$1,656,234.64
Charles Town	80,438	\$6,208,121.43
Clarksburg	63,650	\$5,098,447.87
Elkins	49,790	\$3,666,841.71
Fairmont	41,222	\$2,826,727.23
Flatwoods	29,311	\$2,228,509.58
Franklin	12,036	\$989,724.43
Huntington	62,000	\$4,675,472.20
Kanawha City	97,479	\$6,952,483.30
Keyser	35,271	\$2,892,773.74
Lewisburg	33,624	\$2,718,773.15
Logan	34,541	\$2,182,523.57
Martinsburg	78,625	\$5,608,017.74
Moorefield	35,444	\$2,625,385.74
Morgantown	59,854	\$5,346,558.74
Moundsville	46,672	\$4,272,669.39
Parkersburg	65,833	\$5,559,602.10
Point Pleasant	29,589	\$2,677,180.22
Princeton	57,648	\$3,980,570.02
Spencer	23,646	\$1,822,781.27
Summersville	48,429	\$3,144,633.83
Weirton	35,030	\$3,492,960.11
Welch	13,210	\$933,586.56
Winfield	67,610	\$5,610,670.80
Williamson	20,125	\$1,408,844.87

Vehicle Services

JOHN SPRINGER Director

The Vehicle Services section is composed of three units within DMV that are connected by the requirement to title and register vehicles in West Virginia. The units are Titles & Registrations, Dealer Services and Clearinghouse.

Titles & Registrations

The Titles and Registrations unit processes registrations and titles for all vehicles (including motorboats) and issues special license plates. Technological innovation has enabled the unit to process all title work promptly upon receipt, track all title work in progress, and provide comprehensive information to customers who call in with questions.

This unit has been aggressive in implementing federal mandates that require increased scrutiny of odometer statements and the use of special tamper-resistant forms for many title transactions.

This unit also handles all customer requests through DMV online services for duplicate titles, decals, and license plates as well as registration renewals.

Dealer/Leasing Services

The Dealer Services unit issues motor vehicle dealer licenses and license service operation permits. They also inspect reconstructed vehicles, oversee temporary registration plate issuances by dealers and license services, and conduct inspections and investigations of licensed dealers and license services annually.

West Virginia assesses leased vehicle taxes according to the value of a vehicle's lease, rather than the value of the vehicle itself. The DMV accordingly allows a special process for titling leased vehicles.

Annual revenues under this program have increased from \$854,000 to **\$9,318,650** since FY 1995.

Title & Registration Transactions

	2025	2024
Titles Processed	831,177	1,329,323
License Plate Transfers	113,723	115,583
License Plate Exchanges	2,381	2,134
Duplicate Plate Issues	18,597	26,547
Duplicate Decal Issues	13,923	11,484
Lien Recordings	197,194	204,620

Data Entry Processing

	2025	2024
Titles	796,031	1,329,323
Dealer Online Transactions	489,962	438,751
Liens Recorded	197,194	204,620
Liens Released	132,759	71,514

Registrations by Class

	Class	2025	2024
A	Passenger	1,592,286	1,183,683
B	Trucks	56,563	48,343
C	Trailers & Semis	351,557	319,957
G	Motorcycles	57,683	41,439
H	Buses	158	94
J	Taxicabs	66	57
M	Special Mobile Equip.	504	505
P	Government	37,991	30,660
R	Camping Trailers	24,091	27,336
T	Boat Trailers	43,972	43,537
V	Antique Vehicles	19,558	22,432
X	Farm Vehicles	2,682	2,582

Vehicle Registrations by County

County	2025	2024	County	2025	2024
Barbour	15,467	14,993	Mineral	32,936	32,598
Berkeley	142,473	125,803	Mingo	22,286	20,835
Boone	18,723	17,038	Monongalia	81,001	70,833
Braxton	13,868	14,137	Monroe	16,170	16,193
Brooke	18,929	17,592	Morgan	23,763	22,508
Cabell	78,943	72,607	Nicholas	28,045	28,623
Calhoun	7,260	7,587	Ohio	38,344	35,665
Clay	9,256	8,775	Pendleton	31,186	28,369
Doddridge	5,598	5,666	Pleasants	7,156	7,234
Fayette	42,094	39,432	Pocahontas	10,341	11,165
Gilmer	6,243	6,449	Preston	36,068	35,077
Grant	15,197	16,216	Putnam	63,002	56,285
Greenbrier	39,446	39,060	Raleigh	68,239	64,304
Hampshire	31,478	30,153	Randolph	28,527	28,513
Hancock	27,619	30,153	Ritchie	11,456	12,005
Hardy	28,567	26,754	Roane	14,103	14,454
Harrison	17,684	18,866	Summers	11,782	11,090
Jackson	31,548	31,685	Taylor	15,215	14,085
Jefferson	69,642	64,235	Tucker	7,510	7,496
Kanawha	170,568	150,861	Tyler	8,501	8,640
Lewis	19,607	20,024	Upshur	28,498	25,149
Lincoln	18,588	17,207	Wayne	21,235	19,326
Logan	27,703	25,013	Webster	8,717	8,763
Marion	56,957	52,438	Wetzel	16,992	17,343
Marshall	26,182	24,670	Wirt	6,257	6,469
Mason	24,976	24,659	Wood	80,737	78,361
McDowell	16,149	14,951	Wyoming	18,648	17,938
Mercer	60,309	54,996	Out-of-State	38,956	35,498
TOTALS				1,816,745	1,743,669

Registrations Made Online

	2025	2024
Online Renewal Registrations	419,469	388,571
Online Duplicate Registration/Plate/Decal	24,204	18,589

Special & Organizational Plates

Plate Style	2025	2024
Antique	19,558	22,432
Back the Blue	1,360	1,097
Breast Cancer Awareness	1,327	1,147
Certified Firefighter	156	112
Character Education	71	47
Disabled Veteran	9,157	6,829
DNR Wildlife (Bird)	4,672	3,499
DNR Wildlife (Deer)	12,413	10,424
DNR Wildlife (Elk)	1,976	1,576
DNR Wildlife (Trout)	3,886	2,914
DNR Wildlife (Turtle)	2,935	1,835
Cure Childhood Cancer	570	447
Donate Life	334	283
EMS	1,592	1,413
Firefighter	497	514
Former Legislator	125	140
Gas & Oil Association of WV	281	293
Governor's Numbers	955	876
Legislative	160	165
Medal of Honor	1	1
Military Organizations	8,689	7,260
Mobility Impaired	6,032	5,128
NASCAR	617	610
National Guard	269	214
Patriotic	6,297	5,419
Pearl Harbor Survivor	2	3
Personalized	37,864	29,631
Prisoner of War	42	38
Protect Pollinators	6,224	4,082
Purple Heart	1,200	1,590
Silver-Haired Legislature	2	1
Special Organizations	4,170	4,192
Veteran	14,357	9,781
Volunteer Firefighter	1,854	1,398
Whitewater Rafting	1,483	1,140
Wounded Law Enforcement	17	9
4H/FFA	245	208
9-11 Commemorative	4,166	3,551

Motorboat Registrations by County

County	Fee Paying	Non-Fee Paying	Gov.	Total	County	Fee Paying	Non-Fee Paying	Gov.	Total
Barbour	358	102	2	462	Mingo	713	127	0	840
Berkeley	2,110	357	3	2470	Monongalia	1,692	166	8	1,866
Boone	530	53	0	583	Monroe	318	51	0	369
Braxton	591	93	2	686	Morgan	445	136	0	581
Brooke	383	68	1	452	Nicholas	1,122	135	0	1,257
Cabell	1,608	112	3	1,723	Ohio	587	117	0	704
Calhoun	176	42	0	218	Pendleton	101	101	1	203
Clay	301	69	0	370	Pleasants	256	49	2	307
Doddridge	117	47	0	164	Pocahontas	165	73	1	239
Fayette	1,309	94	1	1,404	Preston	581	101	0	682
Gilmer	119	22	0	141	Putnam	1,602	160	1	1,763
Grant	263	97	0	360	Raleigh	1,789	134	3	1,926
Greenbrier	605	321	5	841	Randolph	432	205	0	637
Hampshire	442	220	0	662	Ritchie	289	128	2	419
Hancock	494	47	0	541	Roane	367	138	0	505
Hardy	245	237	0	482	Summers	344	32	1	377
Harrison	1,439	343	3	1,785	Taylor	540	54	0	594
Jackson	941	155	3	1,785	Tucker	95	26	0	121
Jefferson	971	123	1	1,095	Tyler	264	120	6	390
Kanawha	3,970	426	166	4,562	Upshur	610	99	4	713
Lewis	667	70	1	738	Wayne	1,138	56	1	1,195
Lincoln	619	55	4	675	Webster	291	41	0	332
Logan	833	104	0	937	Wetzel	439	1,123	2	1,564
Marion	1,323	276	2	1,601	Wirt	221	55	0	276
Marshall	591	205	2	798	Wood	1,953	399	8	2,360
Mason	682	135	3	820	Wyoming	923	86	0	1,009
McDowell	417	53	0	470	Out-of-State	35	1	0	36
Mercer	1,492	158	1	1,651	GRAND TOTALS	41,448	8,126	240	49,814
Mineral	540	219	0	759					

Vehicle Dealer Oversight

	2025	2024		2025	2024
Dealers Licenses	1,253	1,246	Temporary Plates Issued to Motorcycles	2,163	3,612
Dealer Pre-Application Inspections	95	100	Temporary Plates Issued to Dealers	136,644	147,599
Dealer Applicant Investigations	53	83	Temporary Plates Issued to License Services	27,158	30,790
Dealer Compliance Investigations	1,801	2,916	Temporary Plates Issued to Auto Auctions	167	170
Reconstructed Vehicle Inspections	2,120	3,137	Revenue Leased Vehicles	9,998,337	9,318,650
Total Temporary Plates Issued	174,499	182,171	Rental Taxes Collected	2,028,946	2,041,192

Registered Dealers & Types

Key: Types of Dealers

AA	Auctioneers
D	New & used vehicles, not including motorcycles
DRV	Recreational vehicle dealers
DTR	Trailers, semi-trailers, and/or house trailers
DUC	Used vehicles, not including motorcycles

F	New & used motorcycles
MFG	Reconstructors, assemblers, and/or reassemblers of vehicles with special bodies
REP	Financial institutions authorized to repossess vehicles
TRS	Transporters of vehicles to and/or from plants and agents of a manufacturer of purchaser
WDR	Dealers in used parts, wreckers, and dismantlers of vehicles for resale of parts

Registered Dealers By County

County	AA	D	DRV	DTR	DUC	F	MFG	REP	TRS	WDR	Total	County	AA	D	DRV	DTR	DUC	F	MFG	REP	TRS	WDR	Total
Barbour	0	0	0	0	3	0	0	0	0	1	4	Mineral	0	4	2	3	7	0	0	0	0	1	22
Berkeley	1	4	6	10	77	2	0	2	0	10	212	Mingo	0	1	3	1	3	1	0	0	0	2	11
Boone	0	1	1	0	3	0	0	1	0	0	6	Monongalia	0	12	4	6	28	4	0	0	0	2	56
Braxton	0	2	2	2	3	1	0	0	0	1	11	Monroe	0	0	0	1	4	1	0	0	0	2	8
Brooke	0	1	1	0	7	1	0	0	0	2	12	Morgan	1	0	0	4	5	1	0	1	0	0	12
Cabell	0	9	4	4	29	3	0	3	0	10	62	Nicholas	0	3	2	2	10	1	0	0	0	3	21
Calhoun	0	0	0	0	1	0	0	1	0	0	2	Ohio	0	10	4	4	12	2	0	0	0	1	29
Clay	0	0	0	0	3	0	0	0	0	0	3	Pendleton	0	0	0	1	2	0	0	0	0	1	4
Doddridge	0	0	1	1	0	0	0	0	0	0	2	Pleasants	0	1	1	1	2	0	0	0	0	0	5
Fayette	0	1	2	0	20	0	0	0	0	2	25	Pocahontas	0	1	1	0	2	1	0	0	0	1	6
Gilmer	0	0	0	0	2	0	0	0	0	0	2	Preston	1	2	1	2	13	2	0	0	0	1	22
Grant	0	0	1	2	2	2	0	1	0	1	9	Putnam	1	5	4	3	8	1	2	0	1	0	25
Greenbrier	0	3	2	2	16	1	0	0	0	4	28	Raleigh	0	11	11	13	39	7	1	0	0	3	85
Hampshire	0	0	4	2	10	1	0	1	0	0	18	Randolph	0	5	2	6	15	1	0	3	0	1	30
Hancock	0	1	0	0	5	0	0	0	0	1	7	Ritchie	0	0	0	2	6	1	1	0	0	1	10
Hardy	0	3	1	2	3	1	0	1	0	0	11	Roane	0	1	0	1	1	1	0	0	0	0	4
Harrison	1	11	7	2	29	9	0	0	0	1	60	Summers	0	0	0	0	1	0	0	0	0	0	1
Jackson	0	1	3	4	12	1	1	1	0	0	23	Taylor	0	1	0	0	8	0	0	0	0	3	12
Jefferson	1	1	0	2	15	1	0	0	0	1	21	Tucker	0	0	0	0	0	0	0	0	0	0	0
Kanawha	1	18	12	17	48	8	0	5	2	2	113	Tyler	0	1	0	0	1	0	0	2	0	0	4
Lewis	1	2	3	2	9	0	0	1	0	1	19	Upshur	1	2	1	1	11	0	0	0	0	3	19
Lincoln	0	0	0	0	5	0	0	0	0	2	7	Wayne	0	2	4	1	9	0	0	0	0	4	20
Logan	0	3	2	2	8	4	0	1	0	1	21	Webster	0	0	0	1	1	0	0	0	0	0	2
Marion	0	5	5	6	27	1	0	1	0	5	50	Wetzel	0	1	1	1	3	0	0	0	0	0	6
Marshall	0	3	1	0	8	0	0	0	0	3	15	Wirt	0	0	0	0	3	0	0	0	0	0	3
Mason	0	0	1	4	3	0	0	0	0	0	8	Wood	0	12	15	12	37	8	4	6	0	8	102
McDowell	0	0	0	0	4	0	0	1	0	0	5	Wyoming	0	0	1	0	2	0	0	0	0	0	3
Mercer	0	6	11	8	33	6	0	1	0	7	72	TOTALS	8	150	127	138	618	74	9	33	3	93	1,253

Clearinghouse

The WV Division of Motor Vehicles National Digital Title Clearinghouse (NDTC) is a hub for non-resident businesses to title their vehicles through an accurate and efficient electronic platform, despite the state in which a vehicle may be located. By providing a one stop solution for their titling needs, the National Digital Title Clearinghouse is alleviating the time and effort that stems from managing the titling process required in multiple states by instead providing a one-stop solution for a business's titling needs. This in turn allows these entities to conduct their business more efficiently.

The National Digital Title Clearinghouse is a new department which is still in the early stages of obtaining clients and making system upgrades in response to the DMV and customer's needs. The National Digital Title Clearinghouse officially processed its first transaction on October 26 th , 2023.

<i>Applications Received</i>	2025
Clearinghouse Applications	16

<i>Transactions Processed</i>	2025
Dealer Acquisition No Lien	6,259
Insurance Carrier Acquisition	3,683
Lendor Acquisition	25,204
Total Transactions Processed	34,146



West Virginia
dmv



Keeping West Virginia on the move.